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| **Accessories**  Supplementary items for equipment not required to meet the functional need of the client as assessed by the Approved prescriber e.g. a rain cover, a bell or a cup holder. |
| **Adjustment**  C[hange](http://www.businessdictionary.com/definition/change.html) that does not affect the basic [character](http://www.businessdictionary.com/definition/character.html) or [structure](http://www.businessdictionary.com/definition/structure.html) of the item it is applied to. |
| **Approved Prescriber**  An Allied Health Professional or Specialist Nurse registered with TEP with prescribing rights according to professional qualification, experience and type of aid/equipment. |
| **Beneficiaries of a full Centrelink Disability Support or Age Pension**  Clients who are entitled to and receive the full Centrelink Disability Support Pension or full Centrelink Age Pension. |
| **Client**  Reference to a ‘client’ means a person with an impairment and includes the person’s family, guardian, or substitute decision maker, as and when appropriate. |
| **Clinical Guideline**  Documented criteria for the prescription of each equipment type with the aim of guiding clinical decisions. |
| **Compensation in respect of the impairment for which the equipment has been prescribed**  Applies to clients who have received compensation or damages to provide equipment in respect of their impairment. If an applicant receives settlement after TEP has provided equipment, monies are to be reimbursed to TEP. |
| **Consultation**  The act of referring to an Equipment Specialist for information, opinion or advice. |
| **Contractor**  A designated provider of a service that is contracted to provide the service. |
| **Customisation**  Assembly or adaptation of an existing item, by a person who is not the manufacturer, for an individual client. Customisation may change the character or structure of the item but does not change the intended purpose. |
| **Custom Made**  Production of an item to specific design characteristics from a prescription for an individual client. |
| **Cyclical Maintenance**  Activities undertaken on a recurrent basis to conserve the [condition](http://www.businessdictionary.com/definition/condition.html) of equipment while compensating for normal [wear and tear](http://www.businessdictionary.com/definition/wear-and-tear.html). |
| **TEP Approved Equipment List**  A list of specified aids and equipment each having clinical guidelines and conditions for prescription. |
| **TEP Work Unit**  Regional teams of management and administration staff responsible for the day to day management of the TEP program in that region. |
| **Functional impairment**  For the purpose of TEP, functional impairment refers to people who have difficulty performing activities of daily living without help due to functional limitations (for example communications, social interaction, mobility or self–care). |
| **Emergency Breakdown Repair**  Repair works of an emergency nature required to ensure continued use of essential equipment e.g. Repair of an item essential for client safety in their home. |
| **Equipment Specialist**  A person or service that provides consultation to clients and/or prescribing therapists with regard to equipment e.g. TEP/SEAT Clinical Leader. |
| **Level 1 General Equipment**  Items that are simple to set-up and use, not custom made, frequently prescribed, stand alone and are not integrated with other equipment. |
| **Level 2 General Equipment**  Items that are complex to set up and require training to use safely; may have potential adverse outcome for a client/carer/attendant care worker if not prescribed or used appropriately; are Custom made; are infrequently prescribed, or are integrated or interface with other equipment. |
| **Level 2 Seating Equipment**  Items that consist of several component pieces of equipment that must integrate to achieve the goal for the client; or due to the risk to the client the skills of a specialised seating clinician are required to prescribe accurately. |
| **Living in or returning to the community**  Clients that reside in individual dwellings, group homes or are residents of Aged Care facilities. Hospital in-patients being discharged back to the community may receive assistance if they meet the TEP eligibility criteria. TEP applications may be submitted prior to discharge to facilitate equipment availability upon discharge. |
| **Modification**  Change that adapts or restricts an existing item to a new end or purpose for greater functionality or appeal. A modification may include a change to an item’s shape, adding a [feature](http://www.businessdictionary.com/definition/feature.html) or improving its [performance](http://www.businessdictionary.com/definition/performance.html). |
| **Modular Systems (SEAT specific)**  Wheelchairs and seating systems that are assembled from commercially available components intended for that use. |
| **Non-Government Organisations (NGO)/Private Therapy Providers (SEAT specific)**  Therapy providers not employed by the Northern Territory Government. |
| **Optional**  Desired by the client but not  required to meet the functional need of the client as assessed by the Approved Prescriber |
| **Long Term Basis**  Period of more than 12 months. |
| **Permanent Resident**  A person who resides in the Northern Territory and is able to verify their address.  An address may be verified by production of a recent utility bill or current Northern Territory Drivers Licence, or for beneficiaries of a full Centrelink Disability Support or Age Pension, through TEP verification processes. |
| **Referring/Treating Therapist (SEAT specific)**  A therapist who is working with a client and refers that client to the SEAT service. |
| **Re-issue Item**  Item of TEP equipment returned to stock and deemed suitable for client use. |
| **Repair (General)**  [Restoration](http://www.businessdictionary.com/definition/restoration.html) of a broken, damaged, or failed [device](http://www.businessdictionary.com/definition/device.html), equipment or part to an acceptable operating or usable [condition](http://www.businessdictionary.com/definition/condition.html) or state to ensure continued functionality. A repair is not likely to extend the normal life of the item. |
| **Repair and Maintenance (R&M) Contractor**  The provider/s of repairs and maintenance to nominated equipment funded through TEP, Territory Palliative Care and a number of NT Hospitals. The service area for R&M Contractors varies regionally. |
| **Repairability**  Ability of a damaged or failed equipment, [machine](http://www.businessdictionary.com/definition/machine.html) or [system](http://www.businessdictionary.com/definition/system.html) to be restored to acceptable operating [condition](http://www.businessdictionary.com/definition/condition.html) within a specified [period](http://www.businessdictionary.com/definition/period.html) ([repair](http://www.businessdictionary.com/definition/repair.html) time). |
| **Seating System (SEAT specific)**  An insert or seating attachment for a wheelchair or chair. Clients may be prescribed a supported seating system if they have difficulty maintaining an upright sitting posture in a standard wheelchair or chair. The seating system may be prescribed to provide support and comfort while sitting, to promote a symmetrical sitting posture, to improve function such as eating and/or to help with the provision of care. |
| **Stock**  New or re-issue items available for issue from TEP stock locations. |
| **Supplier**  Any commercial entity that provides goods or services. |